

Casale Bonaparte Agriturismo Regulations

by Simona Archibusacci

Dear Guest,

Below you will find some information to ensure punctual and quality service during your stay at Agriturismo Casale Bonaparte, Cellere.

This small set of regulations is necessary to avoid misunderstandings or disputes with the guests of the Agriturismo. It represents a mark of quality and professionalism and, even more importantly, a guarantee to protect mutual relations.

The Agriturismo is also a private residence where several bedrooms are made available to guests. The kitchen is for the exclusive use of the owners for the preparation of breakfast unless otherwise agreed upon in advance.

As it is a small family-run business, there is no 24-hour reception service like in hotels. Therefore, the guest is required to inform the owners of the expected time of arrival. Arriving at the facility without prior notice about the arrival time can lead to long waits. Such inconvenience cannot be a reason for complaints or demands for refunds.

Booking

The booking request can be made by phone, online, or via email at info@casalebonaparte.it.

To confirm the reservation, a credit card pre-authorization or deposit is required, as specified later on the form sent and/or in the "Payment" section.

Rates

Rates include accommodation, breakfast, daily cleaning, and linen and towel changes every 4 days or on request with a supplement (see "Room Cleaning" details). The rooms are equipped with a mini-fridge to store beverages.

It is prohibited to consume meals inside the rooms; if necessary, use the outdoor tables or ask the management.

During the summer stay, you can enjoy the pool area. Each room is equipped with two sunbeds.

Check-In and Check-Out

Check-in is scheduled between 3:00 PM and 7:00 PM. It is necessary to communicate the arrival time to avoid waiting.

In the case of different arrival times, it is essential to arrange it with the management, and a supplement may be applied.

On the day of departure (check-out), rooms must be vacated by 10:00 AM (unless otherwise agreed upon at the time of booking) to allow cleaning and delivery to new guests. If check-out is after 11:00 AM, a late check-out fee will be charged as per the "Supplements/Extra" table or for the entire day, subject to room availability (as per current legal regulations).

Breakfast

Breakfast is served from 8:30 AM to 10:00 AM. (In case of special needs, the time must be arranged in advance with the management).

In the summer months and as long as the weather permits, breakfast is served in the garden; alternatively, it is served indoors.

Since breakfast consists of fresh products, the menu may undergo small changes depending on product availability.

In case of food intolerances, please inform us at the time of booking.

Room Cleaning

During the stay, the staff can access the rooms, if vacant, for daily cleaning. If the rooms are occupied in the morning when cleaning is done, cleaning will be postponed to the next day. Linen and towels are changed at each guest change and, for stays longer than 3 nights, every 4 days.

If the linen is left in the shower or on the floor, it is considered an extraordinary change and is not included in the price, just like extraordinary cleaning.

In such cases, additional costs will apply as indicated in the "Supplements/Extra" table.

Proper and civil use of sanitary facilities is recommended, and **NOTHING** should be thrown into the toilet. Please use the bins provided in the rooms or the separate collection bins in the designated area.

Pets

Small pets (up to 10 kg) are allowed by prior arrangement with the management, and a supplement is required.

Please note that pets must always be kept on a leash in the garden area, and for their needs, it is requested to use the extensive agricultural area outside the garden.

For hygienic reasons and out of respect for other guests, pets must remain in the reserved umbrella area near the pool and cannot enter the green lawn area.

Payment

To confirm the reservation, once a reply email and/or SMS with room availability has been received, a credit card pre-authorization or a deposit is required as a confirmation deposit, via bank transfer, based on the conditions stated on the booking form or quotation.

The balance is due upon arrival, at check-in.

Checks are not accepted.

Prohibitions

Out of respect for all guests, cleanliness, and safety, please note that **SMOKING IS PROHIBITED IN ALL ROOMS** of Casale Bonaparte.

Please use the ashtrays provided outside and do not discard cigarette butts on the lawn.

Respect and consideration from everyone greatly contribute to the well-being of all.

Guests are advised not to hang clothes or shoes to dry on window sills or the house's perimeter sidewalk. A drying rack is available (ask management), and an extra laundry and ironing service is available upon request.

Any missing or damaged furniture or items should be immediately reported to management, who will arrange for repairs as soon as possible, with the costs incurred being charged.

It is forbidden to take any items found in the rooms, bathrooms, or other internal areas out without prior agreement. For hygiene reasons, please do not take the towels from the room bathrooms to the beach.

It is prohibited to prepare or consume meals of any kind in the rooms, light open flames, or use electric stoves. For safety reasons, lighting candles is strictly forbidden.

It is forbidden to connect any appliances brought with you to the electrical system, except for electric shavers and mobile/tablet chargers.

Guests are liable for any damage caused to the property due to improper use of the provided facilities or damage caused by personal devices or appliances.

Walking around the facility while wet or wearing clothing that may offend others is prohibited.

The management is not responsible for any consequences resulting from the failure to comply with prohibitions or basic safety rules.

The management is not liable for any disruptions due to partial or total interruptions in gas, electricity, water, telephone line, or internet connection that are beyond our control.

Cancellations, Withdrawals, and Refunds

Cancellations (free cancellation) must be made via email and/or SMS, providing the necessary refund details.

For cancellations made within the specified terms, the deposit will be fully refunded. For cancellations beyond the specified term, the deposit will not be refunded.

In case of no-show, the cost as per the booking form/quotation will be charged, and for early departures, the entire amount of the reservation will be charged.

If the property is forced to cancel the reservation, it will immediately notify the guest and refund the amount paid, or if possible, offer an alternative accommodation.

We do not assume responsibility for cancellations due to force majeure.

Data Protection (Privacy)

The provided data will be processed in compliance with the confidentiality and security obligations as regulated by current law. They will be processed exclusively for activities related to the property and will not be disclosed.

Rules and Conduct

Upon arrival, guests are required to present a valid identification document for registration in accordance with legal requirements.

It is not permitted to allow unregistered individuals into the property without the management's consent.

At all times, guests must avoid behavior, activities, games, or use of devices that may disturb other guests.

Children must always be accompanied by an adult, and adults are responsible for the behavior of minors under their care.

We remind you that during the stay, we reserve the right to expel those who, at our sole discretion, become undesirable or violate these rules in any way.

Guests are advised to monitor their belongings as the management is not responsible for their safekeeping.

Please ensure that the main entrance is double-locked, that the keys are not left in the lock, and that they are returned upon departure.

Loss of keys will result in a charge to cover the cost of replacing the lock and the keys.

Please ensure that lights, the television, air conditioning, and other appliances are turned off when leaving the accommodation.

These regulations are an integral part of the booking form.

By booking, guests agree to accept and comply with the rules during their stay at Agriturismo Casale Bonaparte by Simona Archibusacci, Cellere.

Thank you for your cooperation, and we wish you an unforgettable holiday in Tuscia Viterbese.

For more information: **+39 349/2577459 - +39 366/4131349**

SUPPLEMENTS/EXTRA" TABLE

Early Check-In: €10.00

Late Check-In: €10.00/hour

Late Check-Out: €10.00/hour

Unauthorized Check-Out: €10.00/hour

Pets (up to 10 kg, up to 3 days): €10.00/one-time

Pets (up to 10 kg, over 3 days): €5.00/day

Bath towel: €5.00/each

Bathroom linen set: €8.00/each

Double bed linen set: €10.00

Single bed linen set: €9.00

Extraordinary cleaning: €20.00/hour

Final apartment cleaning: €30.00

Laundry service: €8.00/load

Ironing service: €15.00/hour

Agriturismo Casale Bonaparte